



The Hundred 2026 - Ticket Purchase Terms and Conditions

IMPORTANT: Please note that these Terms and Conditions apply only to ground admission/ground entry tickets for home group Matches of Welsh Fire The Hundred 2026.

If you purchase other items alongside the Ticket (such as a hospitality experience or a food and/or drinks package in connection with a Match), such terms are subject to separate or additional terms and conditions relevant to the Venue (and/or its hospitality partner) including the following terms and conditions: [Sophia Gardens](#), which shall override these Terms and Conditions if there is any inconsistency, except that where a refund scheme in respect of the general admission/ground entry ticket element of the hospitality package or experience applies under these Terms and Conditions, any refunds in respect of the general admission/ground entry ticket element of the hospitality package or experience shall be made in accordance with these Terms and Conditions.

1. In these ticket purchase terms and conditions (**Terms and Conditions**), the capitalised terms shall have the following meaning:

ECB shall mean the England and Wales Cricket Board Limited (company number 03251364) whose registered office is at Lord's Ground, St John's Wood, London, NW8 8QZ;

ECB Anti-Discrimination Regulations shall mean the ECB's Anti-Discrimination Regulations (available [here](#)), as updated from time to time;

Ground Regulations shall mean the rules and regulations governing entry to the Venue as updated by the Venue Owner from time to time. Links to the Ground Regulations can be found below:

[Sophia Gardens](#)

Match shall mean any cricket match played as part of The Hundred, the particulars of which are indicated on the Ticket;

TeamCo shall mean Welsh Fire, which has its registered office at Sophia Gardens, Cardiff, CF11 9XR;

TeamCo Ticket Shop shall mean the official ticket platform operated by or on behalf of TeamCo through The Hundred App and at <https://tickets.welshfire.com/>

The Hundred shall mean the domestic cricket competition played in "100-ball" format implemented and staged by the ECB in England and Wales;



The Hundred App shall mean the ECB's official mobile application for The Hundred;

The Hundred Ticket Shop shall mean the central ticket platform operated by or on behalf of the ECB through The Hundred App and at www.tickets.thehundred.com;

Ticket shall mean a ticket (which may be in physical or electronic form) which is issued by TeamCo through the TeamCo Ticket Shop, giving right of entry to a Match on a ground admission/ground entry basis (i.e. without hospitality or enhancements) at the Venue in accordance with the details indicated thereon;

Ticket Holder shall mean any individual possessing, holding or using a Ticket, including (without limitation) the Ticket Purchaser, their guest or any person to whom the Ticket was issued or transferred in accordance with these Terms and Conditions;

Ticket Purchaser shall mean any individual who has purchased a Ticket in accordance with these Terms and Conditions;

Venue means the entire premises of Sophia Gardens where a Match is scheduled to take place and to which a Ticket is required to gain access, including all entrance and exit gates; and

Venue Owner shall mean the owner of the relevant Venue.

General

2. These Terms and Conditions govern the purchase and use of all Tickets issued for The Hundred by TeamCo via the TeamCo Ticket Shop and the subsequent admission to the Venue to attend a Match. All Tickets are issued by TeamCo and shall remain the property of TeamCo at all times.
3. By applying for, purchasing or being allocated Tickets, the Ticket Purchaser and any Ticket Holder agree to be bound by and accept these Terms and Conditions. The Ticket Purchaser (and any Ticket Holder) may not purchase, hold, use or attempt to use a Ticket or enter the Venue if they do not understand and agree to these Terms and Conditions. These Terms and Conditions incorporate all Ground Regulations and the ECB Anti-Discrimination Regulations by reference and in agreeing to these Terms and Conditions, the Ticket Purchaser and every Ticket Holder also agree to comply with the Ground Regulations and the ECB Anti-Discrimination Regulations.
4. All Tickets issued, no matter how the Ticket is purchased, used or obtained, remain subject to these Terms and Conditions at all times. In addition, the Ticket Purchaser shall provide each Ticket Holder with TeamCo's privacy notice (see paragraph 38 below) and shall be deemed to have made any subsequent Ticket Holder expressly



aware of these Terms and Conditions. The Ticket Purchaser is responsible for ensuring that any subsequent Ticket Holder complies fully with these Terms and Conditions.

5. Any Ticket obtained or used in breach of these Terms and Conditions shall be automatically void, and all rights conferred or evidenced by such Ticket shall be immediately cancelled. If the Ticket Purchaser or any Ticket Holder seeks to use a Ticket in breach of these Terms and Conditions in order to gain entry to a Match, they shall be a trespasser and may be refused admission to, or ejected from, the Venue.
6. Each Ticket Holder must comply with all health, safety and security rules, status checks, requirements, codes of conduct and protocols which may be in place from time to time at the Venue, including (without limitation) in relation any public health emergency.
7. In the case of any conflict or ambiguity between these Terms and Conditions and any abbreviated terms printed on a Ticket (if applicable), these Terms and Conditions shall prevail.

Ticket Purchase

8. Ticket Purchasers must be thirteen (13) years old or above and have a registered account with The Hundred. Tickets may only be purchased through the TeamCo Ticket Shop, The Hundred Ticket Shop or via phone purchase on 02920 419311. Any Tickets purchased from an unauthorised ticketing agent will not be valid and the Ticket Purchaser will not be permitted to enter the Venue. In relation to online Ticket purchases, each Ticket Purchaser may purchase up to a maximum of ten Tickets for each Match (larger group bookings may be made by contacting the relevant Venue or TeamCo).
9. The sale or issue of any Ticket is final and non-refundable except as may be outlined in the refund provisions in paragraphs 20 to 22 below or as required by applicable law. Once a booking has been made it cannot be altered. Each individual transaction to purchase Ticket(s), no matter how the Ticket(s) are purchased or the number of Ticket(s) purchased, shall be subject to a non-refundable booking fee, except as may be outlined in the refund provisions in paragraphs 21 to 23 below or as required by applicable law.
10. TeamCo and its authorised agents reserve the right not to replace or accept any Ticket that has been lost, stolen, damaged or forged, or any Ticket that is unreadable or incomplete.



11. Any Ticket that is advertised as a “Junior” Ticket may only be used for a child aged 3 to 15 years and may not be used by anyone over the age of 15 (on the Match date to which such Ticket relates).
12. The Ticket Purchaser assumes absolute responsibility for all Tickets booked in their name and will be responsible if any of those Tickets are used in contravention of these Terms and Conditions, including but not limited to if any Tickets allocated to them are used or offered for sale in contravention of these Terms and Conditions, whether or not such contravention took place with the knowledge of the Ticket Purchaser.
13. TeamCo reserves the right to refuse the sale of Tickets to individuals or other persons if it reasonably believes such individual or person is intending to re-sell the Tickets. TeamCo also reserves the right to refuse the sale of Tickets to anyone who is subject to a current banning order and/or prohibition preventing them from purchasing Tickets, due to a prior contravention of TeamCo’s ticket Terms and Conditions, the ECB’s ticket Terms and Conditions, the ECB’s rules or regulations, the International Cricket Council’s or the Venue Owner’s or any other first class county clubs’ rules or regulations, the Ground Regulations, any other applicable laws or regulations or otherwise. TeamCo shall also be entitled to cancel any Ticket, without any liability to the Ticket Purchaser, which has (in TeamCo’s reasonable opinion), been purchased using any software, method or technique (including the creation of multiple accounts for The Hundred linked to the Ticket Purchaser) which is designed to increase the chance of success in purchasing Tickets.
14. Any Ticket acquired, obtained and/or used in breach of these Terms and Conditions shall be null and void. The ECB and/or TeamCo and/or the Venue Owner shall be entitled to confiscate, require the immediate return of, cancel and/or invalidate any Ticket(s) which are offered for sale, transferred, acquired or otherwise used in contravention of these Terms and Conditions and no refund shall be given. In addition, if any Ticket Holder breaches these Terms and Conditions, they may have their account with The Hundred closed and be excluded from purchasing any Tickets in the future.

Transfers and Resale

15. Except as expressly set out in these Terms and Conditions (in particular, paragraph 17 below), Tickets cannot be exchanged or transferred. A Ticket Purchaser may purchase Tickets for their own personal use and/or that of their guests but may not purchase any Ticket as an agent for another person or with the intention of re-selling them above face value or for any commercial gain. Ticket Purchasers shall not (and shall procure that each of their guests shall not) sell, offer for sale, auction by any means, re-sell or (save as expressly set out in these Terms and Conditions) transfer a Ticket without the prior written approval of TeamCo. All Ticket Purchasers are responsible for ensuring that their guests fully understand these restrictions.



16. Any Ticket may be transferred following the original purchase of such Ticket by the Ticket Purchaser, provided in the case of each transfer that:
- the guest is known to the Ticket Purchaser personally;
 - it is for such guest's personal use only;
 - such guest would be entitled (under these Terms and Conditions) to purchase such Ticket and/or attend the Match;
 - the sale or transfer takes place in consideration of no payment or benefit which is in excess of the face value of that Ticket;
 - the sale or transfer does not take place during the course of any business or for the purpose of facilitating any third party's business;
 - the Ticket Purchaser shall be responsible for the conduct of their guests and their compliance with these Terms and Conditions.
17. Tickets shall not, without the prior written permission of TeamCo, be:
- used for any promotion, advertising, fundraising, auction, raffle or any other similar commercial or non-commercial purposes;
 - used as a prize (or part of a prize) in any contest, competition, (promotional) game of chance, lottery or sweepstake;
 - combined with and sold or transferred as part of any package of goods or services or otherwise used to enhance the demand for any other goods or services;
 - combined with and sold or transferred as part of any travel, accommodation, entertainment or hospitality package;
 - offered or transferred, used or otherwise disposed of in the course of any business for the purpose of facilitating a third party's business or otherwise commercial gain.
18. TeamCo reserves the right to require the immediate return of a Ticket at any time if it reasonably suspects that the Ticket Purchaser and/or any other Ticket Holder has breached these Terms and Conditions. Any Ticket offered for sale, sold, transferred, used or disposed of in contravention of these Terms and Conditions may be cancelled by TeamCo without notice and any Ticket Holder seeking to use such Ticket may be refused admission to and/or removed from the Venue without compensation or refund.
19. The ECB and/or TeamCo and/or the Venue Owner may request photographic proof of identity of the Ticket Holder before allowing entry into the Venue as well as proof of purchase as to how, from whom and from where the Tickets have been obtained. If a Ticket Holder is unable to provide evidence to the ECB, TeamCo and/or the Venue Owner's reasonable satisfaction, the ECB, and/or TeamCo and/or the Venue Owner may in its absolute discretion cancel the Ticket(s) immediately and the



Ticket Holder may be refused admission to and/or removed from the Venue without compensation or refund.

Cancellations and Refunds

20. In the event of cancellation or curtailment of play due to adverse weather, TeamCo shall effect any refund or reimbursement which may be due to a Ticket Purchaser in accordance with the following refund policy (please note that the Ticket Purchaser will not need to contact TeamCo to receive any applicable refund pursuant to this paragraph 21 and TeamCo will refund the applicable amount within 60 days of the date of the affected Match):
- **Single Match Day:** if 100 balls or less are bowled on the day for which the Ticket is valid (where the date of the Match has changed, this means the new date of the Match) and no result is obtained, an automatic full (100%) refund of the amount paid for the Ticket (excluding any booking fees) will be made to the original credit or debit card used by the Ticket Purchaser to make the purchase of the Ticket(s).
 - **Double-Header Match Day:** if 100 balls or less are bowled in respect of both Matches on the day for which the Ticket is valid (where the date of the Match has changed, this means the new date of the Match) and no result is obtained in respect of both Matches, an automatic full (100%) refund of the amount paid for the Ticket (excluding any booking fees) will be made to the original credit or debit card used by the Ticket Purchaser to make the purchase of the Ticket(s).
 - **Double-Header Match Day:** if 100 balls or less are bowled in respect of one of the two Matches on the day for which the Ticket is valid (where the date of the Match has changed, this means the new date of the Match) and no result obtained in respect of such Match, an automatic partial refund equal to 50% of the amount paid for the Ticket (excluding any booking fees) will be made to the original credit or debit card used by the Ticket Purchaser to make the purchase of the Ticket(s).
21. The ECB reserves the right to cancel, curtail, postpone or make alterations to the time, date, duration and location of any Match in the event of circumstances which are beyond the reasonable control of the ECB, including (without limitation), any pandemic, epidemic or infectious disease; regulations, acts, requirements, restrictions or guidance of Governments, Government agencies or local authorities; death of a member of the royal family; acts of God; wars; riots; acts of terrorism (whether actual, threatened or perceived); labour disputes, strikes or industrial action; event safety and security concerns; public health concerns or any other cause beyond the reasonable control of the ECB. A refund scheme applies for



the Match day for which the Ticket is valid (where the date of the Match has changed, this means the new date of the Match) in the following circumstances:

- if spectators are unable to be admitted for any reason (for example, where a Match is to be played behind closed doors), TeamCo will notify the original Ticket Purchaser via email to the email address used by the Ticket Purchaser when creating an online account with The Hundred and automatically refund the amount paid for the Ticket(s) (which shall include any booking fees) to the original credit or debit card used by the Ticket Purchaser to make the purchase of the Ticket(s). The Ticket Purchaser will not need to contact TeamCo to receive this refund. TeamCo will refund this amount within 60 days of the date on which the announcement by TeamCo is made that spectators are unable to be admitted;
- if TeamCo is unable to honour all of the Tickets purchased or allocated for that Match, TeamCo reserves the right to cancel all or some of the Tickets for that Match and to determine which of such Tickets to cancel in its absolute discretion. If TeamCo cancels all or any of a Ticket Purchaser's Tickets, TeamCo will notify the original Ticket Purchaser via email to the email address used by the Ticket Purchaser when creating an online account with The Hundred and automatically refund the amount paid for the Ticket(s) (which shall include any booking fees) to the original credit or debit card used by the Ticket Purchaser to make the purchase of the Ticket(s). The Ticket Purchaser will not need to contact TeamCo to receive this refund. TeamCo will refund this amount within 60 days of the cancellation of a Ticket Purchaser's Ticket(s);
- if the date of a Match changes, the new date of the Match will be notified to the Ticket Purchaser via email to the email address used by the Ticket Purchaser when creating an online account with The Hundred and the Ticket Purchaser will have 14 days in which to request a refund if they cannot attend on the new Match date. If a Ticket Purchaser requests a refund within the 14 day period, TeamCo will cancel the Ticket(s) and refund the amount paid (which shall include any booking fees) to the credit or debit card used to purchase the Ticket(s) within 60 days of the Ticket Purchaser contacting TeamCo to request a refund;
- if a Match is postponed and is not rearranged, TeamCo will notify the original Ticket Purchaser via email to the email address used by the Ticket Purchaser when creating an online account with The Hundred and automatically refund the amount paid for the Ticket(s) (which shall include any booking fees) to the original credit or debit card used by the Ticket Purchaser to make the purchase of the Ticket(s). The Ticket Purchaser will not need to contact TeamCo to receive this refund. TeamCo will refund this amount within 60 days of the date



on which the announcement by TeamCo is made that the postponed Match is not going to be rearranged.

22. Save as expressly set out in paragraphs 21 and 22 above and to the maximum extent permitted by law, the ECB, TeamCo and the Venue Owner will have no further liability whatsoever, including (but not limited to) any refund, direct or indirect loss or damage, loss of enjoyment or travel or accommodation costs or expenses incurred or suffered by a Ticket Holder arising out of or in connection with the cancellation, curtailment, postponement, abandonment, interruption, relocation and/or alteration of any Match.
23. The Ticket Holder is not guaranteed an uninterrupted and/or uninhibited view of any Match from the position provided, nor is any representation given as to the quality, content or duration of any Match. The Ticket Holder acknowledges and accepts that TeamCo and the Venue Owner do not guarantee any protection from the weather.

Entry Requirements

24. Admission to the Venue will only be authorised on presentation of a valid Ticket, in whole form and not defaced in any way. One Ticket will be required for each person entering the Venue. Ticket Holders under the age of fourteen (14) years (sixteen (16) years in the case of Edgbaston) must be accompanied by a Ticket Holder aged eighteen (18) years or above who shall be responsible for them and their compliance with these Terms and Conditions.
25. In the event of a mobile ticket being in operation for a Match, the Ticket Purchaser may enter the Venue by showing the mobile ticket on their mobile device. In the event of an e-ticket being in operation for a Match, the Ticket Purchaser may enter the Venue either by printing out the e-ticket on white paper or by showing the e-ticket on a mobile device. The barcode on each e-ticket and/or mobile ticket will only admit ONE entry per e-ticket and/or mobile ticket. Multiple copies must not be made; the first e-ticket scanned at the Venue will be allowed entry, however, subsequent scans (whether the original or copies) will not be allowed entry into the Venue.

Media and Recordings

26. Live streams, photographs and/or any other audio, visual and or audio-visual recordings or images taken by a Ticket Holder within the Venue may be used for personal, private, non-commercial and non-promotional purposes only. Any Ticket Holder attending a Match shall not (other than for personal, private, non-commercial and non-promotional purposes and not for commercial gain) make or use, broadcast, narrowcast, telecast, transmit, publish, disseminate, reproduce or circulate by any means (including, without limitation, utilising television, radio, satellite, the internet, any wireless service or any other current or future means of



format or media), any broadcast, recording, audio, video, photograph, text, data, image, statistic, result, commentary, news report or any other information relating to any Match (in each case in whole or in part) or assist any other person(s) in the conduct of any of such activities.

27. Each Ticket Holder attending a Match irrevocably and unconditionally and without any compensation:

- accepts that their voice, image and likeness may be streamed, recorded or captured by any means (including, without limitation, audio, visual and audio-visual recordings by television cameras and photographers) whilst they are present at or about the Venue and they may be transmitted and used in perpetuity by TeamCo, the ECB, its commercial partners, the Venue Owner and any other licensee or assignee of either the ECB or TeamCo by means of live or recorded video display, broadcast, transmission or other dissemination or recording, photographs or any other current and/or future media technologies to the fullest extent possible; and
- acknowledges and accepts that the ECB and TeamCo are the legal and beneficial owners of the copyright and any other intellectual property rights of any nature whatsoever in and to any streaming, recordings of sound made or images taken within the Venue (and agrees that this includes, without limitation, any streams and recordings made by the Ticket Holder in breach of paragraph 27 of these Terms and Conditions), including future rights to such streams and recordings or to any works derived from such streams and recordings and hereby agrees, on an irrevocable, worldwide and perpetual basis, to the ECB and/or TeamCo using, disclosing, reproducing, transmitting, exhibiting, communicating, renting, adapting or publishing anywhere in the world any such streams and recordings in whatever form the ECB and/or TeamCo thinks fit and without making any identification of the Ticket Holder in relation thereto.

Betting Prohibition

28. In relation to any Match taking place at the Venue, Ticket Holders are not permitted to use a mobile telephone, tablet, laptop, computer or other kind of communication device to either (i) communicate or in any way transmit any form of commentary, data or other material, for any kind of betting or corrupt or unlawful purpose; or (ii) conduct continuous betting trading activity.

Seating

29. In respect of Ticket Purchasers seeking to purchase accessible Tickets, proof of eligibility may be required (for more details in relation to accessible tickets, please visit www.thehundred.com).



30. A Ticket permits a Ticket Holder to occupy the seat indicated on the Ticket for the relevant Match, unless allocated an alternative seat by TeamCo in its discretion. A Ticket Holder agrees to (i) not sit in a seat other than their allocated seat and, (ii) not stand in a seated area or in an accessibility area during the Match.

Liability

31. Each Ticket Holder admitted to the Venue acknowledges that their presence and/or movement in and around the Venue is at their own risk and that, to the maximum extent permitted by applicable law and except as otherwise set out in these Terms and Conditions, neither the ECB, the Venue Owner, TeamCo nor any of the authorised ticket agents nor any of their respective employees, directors, officers or volunteers are liable for any loss, damage, cost, expense, liability, injury or harm howsoever caused to or suffered by a Ticket Holder arising from a Ticket Holder's attendance at the Venue in connection with any Match (including, without limitation, arising as a result of the cancellation, postponement, curtailment, abandonment, interruption, alteration or relocation of the same in each case).
32. Each Ticket Holder shall be responsible for (and shall make good) any loss, injury or damage suffered or incurred by the ECB and/or TeamCo and/or the Venue Owner (including any of their respective employees, directors, officers or volunteers) as a direct consequence of a breach by the Ticket Holder of any of these Terms and Conditions.
33. Nothing in these Terms and Conditions seeks to exclude or limit TeamCo's or the ECB's liability for death or personal injury caused by its negligence, fraud or any other type of liability which cannot be excluded or limited by law. TeamCo and the ECB's total joint liability in all other circumstances shall otherwise be limited to the face value of the affected Ticket Holder's Ticket(s).

Miscellaneous

34. Each of the paragraphs of these Terms and Conditions operates separately. If any court or relevant authority decides that any of them are unlawful or unenforceable, the remaining paragraphs will remain in full force and effect.
35. These Terms and Conditions (and all documents incorporated into these Terms and Conditions by reference) constitute the entire agreement between the parties and no party shall have any claim or remedy in respect of any statement, representation, warranty or undertaking, made by or on behalf of any other party in relation to these Terms and Conditions which is not already set out in these Terms and Conditions.
36. These Terms and Conditions shall not affect a person's statutory rights as a consumer.



37. Save for the rights of the ECB and the Venue Owner as expressly stated in these Terms and Conditions, any person not a party to these Terms and Conditions shall have no rights under the Contracts (Rights of Third Parties) Act 1999.
38. TeamCo shall use all personal data provided by a Ticket Purchaser (including information provided about Ticket Holders pursuant to these Terms and Conditions) in accordance with their consents, applicable law and TeamCo privacy notice available at <https://glamorgancricket.com/privacypolicy>.
39. A Ticket Holder's purchase and/or possession of a Ticket for a Match does not confer any rights (by implication or otherwise) on them to use, alter, copy or otherwise deal with any of the symbols, trademarks, logos and/or intellectual property appearing on the Ticket.
40. Each Ticket Holder may be required at any time whilst at the relevant Match to produce a ticket for inspection by or on behalf of Teamco, the ECB and/or the Venue Owner.
41. These Terms and Conditions shall be governed by English law. Any dispute or claim arising from or in connection with these Terms and Conditions (including in relation to any non-contractual disputes or claims) shall be subject to the exclusive jurisdiction of the courts of England and Wales. Notwithstanding the foregoing, TeamCo reserves the right to pursue legal proceedings in a competent court of the Ticket Holder's domicile, where such proceedings shall be governed and interpreted in accordance with English law.